



Work Experience Roles with YOTEL for Camden Residents!

Placement length: Up to 4 weeks.

Please note for these roles, applicants need to be aged 18 or over (no upper age limit)

Description:

YOTEL is an international hotel brand that offers smart and efficient rooms for guests all over the world from Boston to Glasgow. They offer hotel experiences focused on smart design and creative uses of technology. Their HQ is situated in busy Holborn, Camden.

YOTEL are recruiting 5 work experience mentees starting in September 2024 for up to 4 weeks work experience placement where you will gain experience, employability skills and an understanding of the hospitality sector.

This a unique opportunity to learn about the different roles in a Hotel and WEX mentees spend time learning and doing the different jobs over the course of the placement.

Roles:

You will undertake placements rotating in the 5 different YOTEL areas, to learn more about the opportunities in the industry, gain key employability skills and gain varied experience for your CV.

The rotations will be in:

- Marketing at YOTEL HQ in Holborn
- Room Attendant at YOTEL London City, Clerkenwell
- Food and drink service at YOTEL London City, Clerkenwell
- Front of House Team at YOTEL London City, Clerkenwell
- Maintenance Crew at YOTEL London City, Clerkenwell

Depending on the business' needs, timings for shifts and different job roles will be flexible and discussed with the WEX Coordinator and employer.

Duties

YOTEL are offering 5 WEX placements for Camden residents where you will be rotating throughout the hotel . Attached are the Job Descriptions for each role to give a taste of what to expect.

Marketing:

- Working in the regional marketing team to support the marketing, PR and partnership plans for all hotels.
- Working closely with brand and ecommerce teams to improve and oversee hotel channels.

Room Attendant:

- Responsible for cleaning and servicing hotel rooms in a timely and professional manner.
- Ensuring all areas are up to hotel standards and maintained in a tidy manner.

Food and Drink Service

- Working to deliver the best food and drink experience, including cooking, presentation of food, serving food and serving to guests.
- Provide high quality service to guests when ordering food and drink.

Front of House Team

- Working at the front desk of the hotel to create a welcoming first impression and arrival experience for guests and checking them in.
- Customer service skills to provide knowledge of the local area and attractions.

Maintenance Crew

- Responsible for maintenance on hotel equipment, cabins and relevant tools.
- Ensuring general repair of the hotel common areas and hotel rooms.

Details of the Work Experience Scheme:

Example Week: Timings and shifts will be flexible to consider flexible working and discussed with the team managers.

<p>Monday 9th September: Insight Day for 5 applicants to learn about YOTEL and the hotel building.</p>
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<p>Week 1 10-12th September: Each resident will complete a placement in each of the 5 teams and will rotate between the different teams to learn about the different roles in the Hotel.</p>
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<p>Week 2: 16th – 20th September: Starting a new rotation and learning new roles.</p>
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Week 3: 23rd – 27th September: Starting a new rotation and learning new roles.
Week 4: 30th – 4th October: Completing final rotations at YOTEL. References and Certificates received.

Additional Details:

- The role is unpaid, but travel to YOTEL and lunches will be covered.
- You will be provided with a uniform for each role. We recommend wearing black trousers and black trainers.

Essential criteria

Essential Requirements:

- You must be a Camden resident, a former Camden Secondary School leaver or Camden care experienced.
- Basic literacy and maths skills.
- Conversational English to speak to customers and staff
- Confident in using a computer with basic computer literacy (for some, not all roles)
- Additional information

Diversity and Inclusion

We want to ensure that our communities are represented across our WEX scheme. A vital part of this is ensuring we are a truly inclusive service that encourages diversity in all respects, including diversity of thinking. We particularly welcome applications from Black, Asian and those of Other Ethnicities, LGBT+, disabled and neurodiversity communities to make a real difference to our residents so that equalities and justice remains at the heart of everything we do.

Asking for Adjustments

Camden WEX is committed to making our recruitment practices barrier-free and as accessible as possible for everyone. This includes, making adjustments or changes for disabled people, neuro-diverse people or people with long-term health conditions. If you would like us to do anything differently during the application, such as providing information in an alternative format, please let us know. You can email WorkExperience@camden.gov.uk

How to apply

If you are interested in applying or to find out more please email:
WorkExperience@camden.gov.uk

Documents

- [YOTEL Front of House WEX Placement.pdf](#)
- [YOTEL Food and Drink Service WEX Placement.pdf](#)
- [YOTEL Maintenance Crew WEX Placement.pdf](#)
- [YOTEL Marketing WEX Placement.pdf](#)
- [YOTEL Room Attendant WEX Placement.pdf](#)