

Camden Youth Justice Service



You said...we did (2024)

Area	Feedback	Actions
Employment, training, and education	<ul style="list-style-type: none">- No leaflets or paperwork, you'd prefer face-to-face conversations.- Support to prepare for job interviews.- You are interested in construction work, apprenticeships, IT and software development, entrepreneurial projects, buying/selling goods, trading online, and paid work placements.- You sometimes find it hard to get motivated to get into work and into a routine.	<ul style="list-style-type: none">- Information to be delivered face-to-face.- Workshops to help you prepare for work.- Explore more paid work placements in Camden.- Courses for software development.- Entrepreneurial projects.
Accessing mental health support	<ul style="list-style-type: none">- Not sure what to expect from CAMHS.- CAMHS is seen as a negative thing.- Staff not to ask too many questions or be pushy.- You want a service that is flexible.- Have young people who have been through CAMHS share their experiences.- CAMHS sessions should be light and fun, not too heavy.- Tell kids in schools and youth clubs about CAMHS.- Change the name of the CAMHS.	<ul style="list-style-type: none">- Create a CAMHS working group to improve the service.- Come up with a new name for CAMHS.- CAMHS staff to keep sessions flexible and light.- Get young people to share their experiences of CAMHS in a promotional video.- Work on getting CAMHS into schools and youth clubs.

<p>Your experiences of court</p>	<ul style="list-style-type: none"> - Long waiting times, would like a quicker process. - You said the seats were not comfortable. - You would like introductions in the court room. - Not too many people in the courtrooms. - Security staff should be friendly and welcoming when you arrive. - Keep the same judges/magistrates for your hearings. - You said that communication needs to be better between prisons and courts when it comes to transporting young people. - You asked if YJS staff can sit closer to you in the courtroom, so you can ask them any questions. 	<ul style="list-style-type: none"> - Feedback given to our court Team Manager to take to the Court Users Group, to see if your suggestions can be implemented. - Feedback has also been given to the Youth Panel Chair, to take back to the Youth Justice Board, who can assess what needs to be changed in court for children.
<p>Your experience of our specialist workers</p>	<ul style="list-style-type: none"> - You found our victim worker and her approach 'calm' and 'helpful'. - Reparation was ok and you learnt things would use in the future. - You remembered being told about our specialist workers before you met them, but sometimes didn't remember what to expect. - Not really aware of where the information goes from your Speech and Language assessment. - Some of you was aware your parents were getting support from our Parenting Worker. 	<ul style="list-style-type: none"> - Reparation projects related to your interests and future career paths. - Preparing children more before they meet specialist workers. - Explain what happens after your Speech and Language assessment. - More joint work with parents and young people.
<p>Your experiences of reparation</p>	<ul style="list-style-type: none"> - Sometimes you weren't sure what to expect from reparation. - The children's group at carpentry was too loud and noisy. 	<ul style="list-style-type: none"> - Create a promotional video for reparation so young people know what to expect.

	<ul style="list-style-type: none"> - You wanted Corams reparation sessions to be a bit more structured and have more things to do. - You reported wanting more choice of things to do at the Recycled project at Avalon. - You wanted to be able to ride the bikes you work on at the Recycled project at Avalon. - You enjoy other sports such as boxing and wanted to do this for your reparation. 	<ul style="list-style-type: none"> - Look at having flexible Tuesday carpentry sessions. - Liaise with project staff to create more of a structured plan for reparations. - Looking at trying different activities on the Avalon project, besides the bikes. - Support to join the Youth Club at Avalon following reparation so you can attend the dirt bike trips. - Linked in with AYBI so you can support a children's boxing class for reparation.
<p>Other</p>	<ul style="list-style-type: none"> - You want to learn more content on the First Aid Workshops, and the sessions felt too long. - You enjoy cooking and want to expand your cooking skills more. - You reported some difficulties in finding your way to some of our reparation projects. 	<ul style="list-style-type: none"> - Shorter first aid sessions with a Q&A session. - Community Kitchen project offered to learn cooking skills. - Short direction videos created for Mosaics and Avalon, more still to do.

WE ALWAYS WANT YOUR FEEDBACK! TO SHARE YOUR VIEWS PLEASE CONTACT LAUREN.LITTLE@CAMDEN.GOV.UK